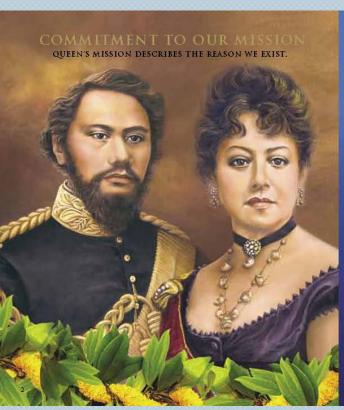


# Paula Yoshioka Senior Vice President Corporate Development





#### Queen's Mission:

"To fulfill the intent of

Queen Emma and King

Kamehameha IV to pro-

vide in perpetuity quality

health care services to

improve the well-being of

Native Hawaiians and all

of the people of Hawaii."

### QUEEN'S VISION

"To be the preeminent health care system of the Pacific, providing superior patient care that is continually advanced through education and research."



## THE QUEEN'S MEDICAL CENTER

## Queen Emma Clinics (QEC)

- Operated by QMC in collaboration with the College of Health Sciences of the University of Hawaii.
- Strive to provide the highest quality health care, and have made a commitment to the high quality education of its health care professionals including: physicians, nurses, social workers and others.



## Services Available at QEC

### Primary Care Clinics:

- Adult Medicine
- Children's Health
- Family Health
- Women's Health

### **Ancillary Services:**

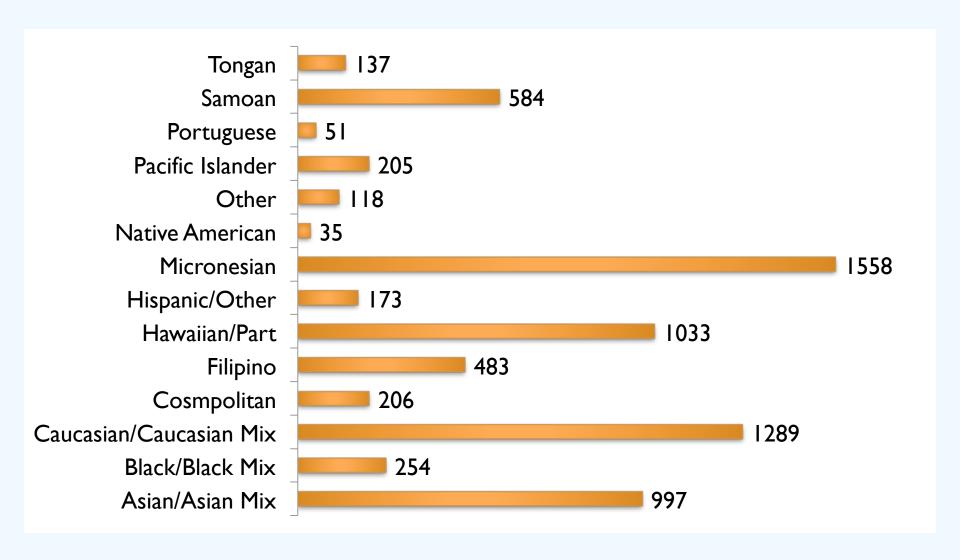
- Social Services
- Health Education
- Dietary Counseling
- Foreign Language Interpreters
- Health Insurance Information
- Laboratory
- X-ray and other Diagnostic tests

### **Specialty Clinics:**

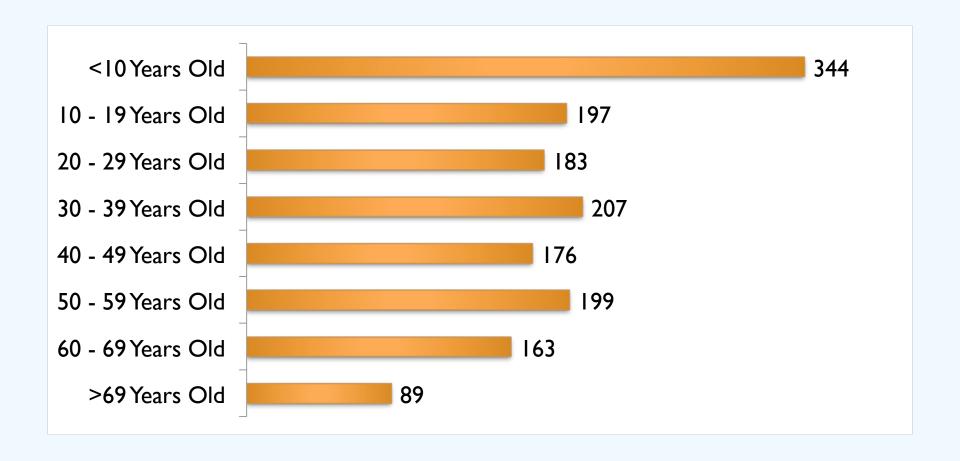
- Breast
- Cardiology
- Dermatology
- Diabetes/ Endocrinology
- Gastroenterology
- HIV/AIDS
- Nephrology
- Neurology
- Oncology
- Ophthalmology
- Orthopedics
- Otolaryngology

- Podiatry
- Psychiatry
- Pulmonology
- Reconstructive Surgery
- Surgery
- Urology
- Women's Health Endocrinology



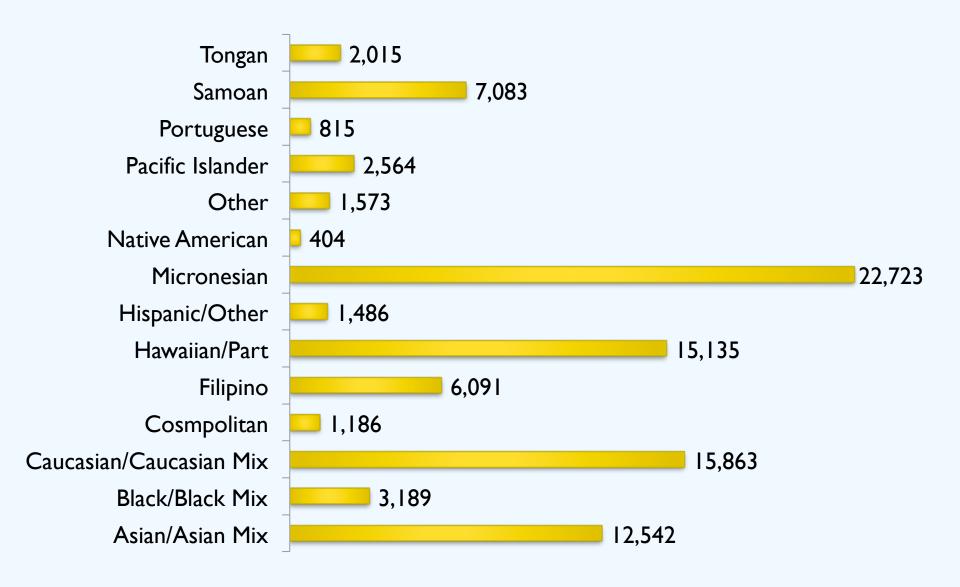


## **QEC Patients by Ethnicity**

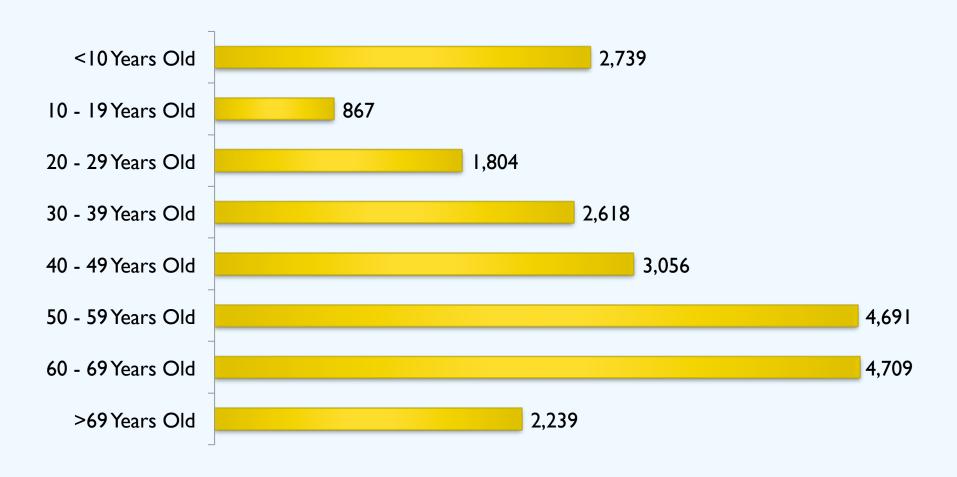


# QEC Age Groups for Micronesians

## **All Visits by Ethnicity**



# All Visits by Age Groups for Micronesians



# **COFA Funding**

	CY2010	CY2011
Net Income		
Inpatient	(4,128,463)	(4,529,182)
Outpatient	(625,542)	(60,847)
Total	(4,754,005)	(4,590,029)



## **Our Focus: Best Patient Care**

## Training for our residents and staff

- >100 residents from the UH John A. Burn School of Medicine
- History and orientation to patient's individual needs

## **Culturally Appropriate Care**

- Micronesians are culturally and linguistically distinct and should be treated as such
- Pacific Translation Services & Marti
- Grand Rounds by those expert with the Micronesian cultural understanding



## **Our Focus: Best Patient Care**

### **Care Coordination & Outreach Services**

- Interdisciplinary teams (MD, RN, eligibility worker, pharmacist, social worker, community assistance liaison
- Arranging services in the community (e.g., care home, foster home and nursing)
- Work with DHS to expedite eligibility
- Medication management







### MONGO EKKEWE MONGO MEI OCHITI INISICH A AMARI POCHOKUN NON FAMINI

6 MARAM: Kopwe Emon Sipwe Kaeo Seni = Mongo Ekkwe Mongo Mei Ochiti Inisumw Iteiten Ran 6 MONTHS: Be a Role Model. Eat Healthy Every Day!

#### AN TOKTER EURUR NGONUK ME OMW WE FAMINI

DOCTOR'S TIPS FOR YOU AND YOUR FAMILY

- · Ofeino ewe TV nupwen mongo (Turn off the TV when you eat)
- · Mongo non ewe nenien mongo me non imwom we (Eat in one place in your home)
- · Mongo fengen usun ew famini (Eat together as a family)
- · Mongo ekkewe minen non atake iteiten omw mongo (Eat fruits and vegetables with all your meals)
- · Kosapw etiwano ew me nein ekkewe kinikin atun mongo (Don't skip meals)
- · Kosapw un sota me mongo chis peker me frais, me ekkewe mongo ra eita ngenir fast food (Stay away from soda and fast food)

#### **EKKEWE SOKUN ANEN AMMONGO A** MWIRINNO NGENI NOUMW WE MONUKON

HEALTHY WAYS TO FEED YOUR BABY

· Ika noumw we ese sani ew sakkun mongo iei, kepwapw sotuni sefani mwirin

(If your baby doesn't like a food, try it at another meal)

· Ika ka mongo minen non atake, ewe semirit epwe pwan mochen mongo

(If you eat vegetables the baby will want some too!)

· Ekis apwetetei ekkewe foun ira pwe noumw we epwe tongeni mongo

(Mash some of your veggies up for your baby)

 Ewe monukon esapw kawen un konik ika chonun ira (No water or juice for babies)

Esapw wor TV ngenir ekkewe semirit kukun seni 2 ier (No TV for babies under 2 years)



Itan ewe Monukon (chi	ld's Name)		
Taman (Height)	Choun (Weight)	Pwinin Maram (Date)	
Wefmef (Notes)			









